



CLIENT INFORMATION PACKET

FREQUENTLY ASKED QUESTIONS:

What is Remy Hair? Remy hair is the finest quality human hair available on the market today. Remy hair refers to human hair that retains the cuticle layer, the outer most part of the hair strand, flowing in the same direction, flowing the way hair does naturally. The delicate process which maintains the cuticle in hair wefts is the key advantage of Remy hair keeping it soft and silky, smooth and shiny, long-lasting and tangle-free. Simply put, Remy hair is gorgeous hair! And we have selected the very best among the Remy hair choices. Our hair is the Rolls Royce of Hair.

Will extensions damage my hair? We cannot speak for all extension products on the market, but we can confidently say that HALOCOUTURE® Extensions will NOT damage your hair. In fact, there is no complicated and lengthy process, no weaving, no clips, no glue. You won't need to be planted in a chair for hours. HALOCOUTURE® Extensions easily attach with a miracle wire that is quickly customized to fit your head in just a few short minutes. The great news is that there is no sacrifice in quality or quantity. Now you have a real alternative that is quick and easy with the same satisfying results. You get a full, gorgeous head of hair in one HALO Extension without any of the concerns of damage to your natural hair.

Can I perm my HALOCOUTURE® Extensions? We do not recommend perming your HALO® Extension. Perms can be harsh and this could possibly dry out or ruin the HALO® extension.

How long will my HALOCOUTURE® last? Depending on how often the piece is being worn as well as the care given it should last 9 months or longer.

I've never worn extensions. Aren't extensions expensive and require a long term maintenance commitment? You can beautifully transform your look with the rich fullness, silky texture and stylish design have always dreamed about. Many other extension products require you to initially sit in a chair for hours and require a substantial investment, only to have to return every 4 months for maintenance which is also costly. With HALOCOUTURE® Extensions, you visit the stylist to get color matched, spend 10 minutes getting fitted and another 30 minutes to have the stylist blend. No costly maintenance fees and you can wear it over and over!

How will my HALOCOUTURE® Extensions stay on without clips, or bindings? Your HALOCOUTURE® Extensions are custom fit and sit on top of your head like a HALO. The miracle wire sits about an inch to three inches behind your hairline and the back of the hair extensions slides down just under the occipital bone. The perfect fit will be snug and comfortable and will ensure no movement of the HALO Extension. After you gently pull your hair out and over to cover your entire HALO Extension, including the miracle wire, the weight of your hair lying on top of the HALO Extension, will keep it secure and in place. You will be able to shake your head without your extensions coming off.

Can I wear a HALOCOUTURE© if I already have extensions? Yes, you can certainly wear multiple extensions at the same time. Keep in mind, each of our extensions have over 100 grams of 100% Remy human hair, which is the equivalent of a full head of hair. That said, you can enjoy double or triple the luxurious volume that you would achieve with multiple extensions if you so desire.

Can I color my HALOCOUTURE© Extensions? Yes, you can color them. Because they are 100% human hair, your stylist can color as they would your own hair. However, since some color brands may work differently, we recommend the color be tested with a few strands in a discrete area first. Some colorists have found that washing and air-drying the HALO first works best. We do not recommend stripping the HALO of color (bleach or lightening).

Can I style & blend my extensions? Yes, because the extensions are 100% human hair, your HALO can styled as you would your own hair.

Can I sleep in my extensions? Because the HALO is so simple to remove and put back on, it is recommended to remove the HALO and hang it up prior to going to sleep to best preserve the custom style.

Can I swim in my extensions? It is not recommended to swim in your HALOCOUTURE© Extensions primarily because it does not use weaving, clips or glue to directly attach to your hair. If you submerge your head in water, the extensions may float up off your head similar to the way its designed to be removed.

What is the return policy? Due to human hair industry standards, the HALO extension is a Final Sale product with no refunds or returns.

Client Signature:_____

Client Name (Printed):_____



HEMOCARE INSTRUCTIONS

We recommend that every client have the HALOCOUTURE© Extension care kit. This is the ONLY product line HALOCOUTURE© guarantees to work with our extensions.

- Hair Extensions are no longer living and do not receive the natural oils from the scalp, which means the products in the shower are not safe or effective.
- HALOCOUTURE© Extension Care Products were developed and tested to protect the Keratin seal.
- Packed with Anti-Aging ingredients that help maintain shine, preserve color, and extend hair's youthful condition.
- Kit includes Revive Shampoo, Intense Therapy Mask, Replenish Conditioner and Serum

How To Wash Your Extensions

1. Wet Extensions with cold water.
2. Apply Revive Shampoo.
3. Lather, moving in the direction of the cuticle.
4. Rinse with cold water.
5. Apply Intense Therapy Mask.
6. Comb through evenly distributing the product.
7. Leave in for 5 minutes, then rinse with cold water.
8. Repeat steps 5-7 with replenish conditioner.
9. Wring out excess water and apply 2 -3 drops of serum.
10. Lay Extensions on towel or hang to air dry. Blow-dry on low only if needed.



PRICE GUIDE

ORIGINAL HALO	
12" Original	\$380
12" Balayage	\$480
16" Original	\$480
16" Balayage	\$580
20" Original	\$580
20" Balayage	\$680
24" Original	\$680
24" Balayage	\$780
LAYERED HALO	
14" Layered	\$510
14" Balayage	\$610
18" Layered	\$610
18" Balayage	\$710
22" Layered	\$710
22" Balayage	\$810
FALL	
Original & Rooted	\$940
Balayage	\$1040
Hybrid	\$560
Balayage	\$660
BANG	
Original & Rooted	\$190

****Half is due as a deposit upon ordering the hair. The other half is due when client receives the HALO.****



ORDER FORM

Location: HP KW TC WC Pump

Order Date: _____

Payment: Cash____ Credit Card_____

Client Name: _____

Clients Phone # _____

Type: Original ____ Layered ____ The Fall ____

Inch _____

Color _____

Deposit Cost_____ (½ the cost of hair)

Lesson Cost_____ (½ the cost of hair)

Lesson Time_____

Next Day Air Shipping is \$65 extra due with Deposit. **Yes** **No**

Stylist _____

To be completed by Purchasing Department

Date order was placed_____

Date of Workchat Confirmation_____

Date of Delivery _____